

## General Assembly

## **Amendment**

February Session, 2010

LCO No. 5630

\*SB0049305630HR0\*

Offered by:

REP. WILLIAMS, 68th Dist. SEN. WITKOS, 8th Dist.

To: Senate Bill No. 493

File No.

Cal. No.

(As Amended)

## "AN ACT REDUCING ELECTRICITY COSTS AND PROMOTING RENEWABLE ENERGY."

Strike everything after the enacting clause and substitute the following in lieu thereof:

"Section 1. (NEW) (*Effective from passage*) (a) There is established a state renewable energy and energy conservation planning council, which shall consist of the following members: The chairpersons and ranking members of the joint standing committee of the General Assembly having cognizance of matters relating to energy, a representative of the Department of Public Utility Control, a

- 9 representative of the Office of Policy and Management, a
- 10 representative of the Office of the Consumer Counsel, a representative
- of the Renewable Energy Investment Fund and a representative of the
- 12 Department of Economic and Community Development.

(b) The planning council established pursuant to subsection (a) of this section shall develop a plan to create a state entity to address energy conservation, renewable energy and electricity procurement. Such plan shall include, but not be limited to, personnel structures and economic and legal implications of such entity creation. On or before January 1, 2011, the council shall report to the joint standing committee of the General Assembly having cognizance of matters relating to energy regarding its recommendations, including any legislative or regulatory changes needed.

Sec. 2. (NEW) (Effective July 1, 2010) (a) On or before June 30, 2011, the Department of Public Utility Control shall conduct a proceeding regarding development of low-income discounted rates for service provided by electric distribution companies, as defined in section 16-1 of the general statutes, to low-income customers with an annual income that does not exceed sixty per cent of median income. Such proceeding shall include, but not be limited to, a review, for individuals who receive means-tested assistance administered by the state or federal governments, of the current and future availability of rate discounts through the electricity purchasing pool operated by the Office of Policy and Management pursuant to section 16a-14e of the general statutes, energy assistance benefits available through any plan adopted pursuant to section 16a-41a of the general statutes state funded or administered programs, assistance funded or administered by the Department of Social Services or the authority, or matching payment program benefits available pursuant to subsection (b) of section 16-262c of the general statutes. The Department of Public Utility Control shall (1) coordinate resources and programs, to the extent practicable; (2) develop rates that take into account the indigency of persons of poverty status and allow such persons' households to meet the costs of essential energy needs; (3) encourage the households to agree to have a home energy audit as a prerequisite to qualification; and (4) prepare an analysis of the benefits and anticipated costs of such discounted rates.

(b) The Department of Public Utility Control shall determine which

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of its programs shall be terminated or have their funding reduced because such program recipients would benefit more by the establishment of a low-income rate. The department shall establish a rate cost that is equal to the anticipated funds transferred from the programs terminated or reduced by the department pursuant to this section. The department may issue recommendations regarding programs administered by the Department of Social Services.

- (c) The Department of Public Utility Control shall order (1) filing by each electric company of proposed rates consistent with the department's decision pursuant to subsection (a) of this section not later than sixty days after its issuance; and (2) appropriate modification of existing low-income programs, including the matching payment program. Each company shall conduct outreach to make its low-income discounted rates available to eligible customers and report to the Department of Public Utility Control at least annually regarding its outreach activities and the results of such activities.
- (d) The cost of a low-income discounted rate and related outreach activities pursuant to this section shall be paid (1) through the normal rate- making procedures of the Department of Public Utility Control, (2) on a semiannual basis through the systems benefits charge for an electric distribution company and through a public benefits charge developed and approved by the Department of Public Utility Control for a gas company, and (3) from the funds of the programs terminated or reduced by the department pursuant to this section.
- (e) On or before July 1, 2012, the Department of Public Utility Control shall report, in accordance with section 11-4a of the general statutes, to the joint standing committee of the General Assembly having cognizance of matters relating to energy regarding the benefits and costs of the discounted rates established pursuant to subsection (a) of this section and any recommended modifications. If the low-income rate is not less than ninety per cent of the standard service rate, the department shall include in its report steps to achieve that goal.

79 (f) The Department of Public Utility Control shall adopt regulations, 80 in accordance with the provisions of chapter 54 of the general statutes, 81 to implement the provisions of this section.

- 82 Sec. 3. (NEW) (Effective July 1, 2010) (a) As used in this section:
- 83 (1) "Energy improvements" means any renovation or retrofitting of 84 qualifying real property to reduce energy consumption or installation 85 of a renewable energy system to service qualifying real property, 86 provided such renovation, retrofit or installation is permanently fixed 87 to such qualifying real property;
  - (2) "Qualifying real property" means a single-family or multifamily residential dwelling or a nonresidential commercial or industrial building, regardless of ownership, that a municipality has determined can benefit from energy improvements;
  - (3) "Property owner" means an owner of qualifying real property who desires to install energy improvements and provides free and willing consent to the contractual assessment; and
  - (4) "Sustainable energy program" means a municipal program that authorizes a municipality to enter into contractual assessments on qualifying real property with property owners to finance the purchase and installation of energy improvements to qualifying real property within its municipal boundaries.
  - (b) Any municipality, that determines it is in the public interest, may establish a sustainable energy program to facilitate the increase of energy efficiency and renewable energy. A municipality shall make such a determination after issuing public notice and providing an opportunity for public comment regarding the establishment of a sustainable energy program.
- 106 (c) Notwithstanding the provisions of section 7-374 of the general 107 statutes or any other public or special act that limits or imposes conditions on municipal bond issues, any municipality that establishes

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a sustainable energy program under this section may issue bonds, as

- 110 necessary, for the purpose of (1) financing energy improvements; (2)
- 111 related energy audits; and (3) renewable energy system feasibility
- studies and the verification of the installation of such improvements.
- 113 Such financing shall be secured by special contractual assessments on
- the qualifying real property.
- (d) (1) Any municipality that establishes a sustainable energy
- 116 program pursuant to this section may partner with another
- 117 municipality or state agency to (A) maximize the opportunities for
- 118 accessing public funds and private capital markets for long-term
- sustainable financing, and (B) secure state or federal funds available
- 120 for this purpose.
- 121 (2) Any municipality that establishes a sustainable energy program
- and issues bonds pursuant to this section may supplement the security
- of such bonds with any other legally available funds solely at the
- municipality's discretion.
- 125 (3) Any municipality that establishes a sustainable energy program
- 126 pursuant to this section may use the services of one or more private,
- 127 public or quasi-public third-party administrators to provide support
- 128 for the program.
- (e) Before establishing a program under this section, the
- 130 municipality shall provide notice to the electric distribution company,
- 131 as defined in section 16-1 of the general statutes, that services the
- 132 municipality.
- (f) If the owner of record of qualifying real property requests
- 134 financing for energy improvements under this section, the
- municipality implementing the sustainable energy program shall:
- 136 (1) Require performance of an energy audit or renewable energy
- 137 system feasibility analysis on the qualifying real property before
- 138 approving such financing;

(2) Enter into a contractual assessment on the qualifying real property with the property owner in a principal amount sufficient to pay the costs of energy improvements and any associated costs the municipality determines will benefit the qualifying real property and may cover any associated costs;

- 144 (3) Impose requirements and criteria to ensure that the proposed 145 energy improvements are consistent with the purpose of the program; 146 and
- 147 (4) Impose requirements and conditions on the financing to ensure 148 timely repayment.
  - (g) Any assessment levied pursuant to this section shall have a term not to exceed the calculated payback period for the installed energy improvements, as determined by the municipality, and shall have no prepayment penalty. The municipality shall set a fixed rate of interest for the repayment of the principal assessed amount at the time the assessment is made.
  - (h) Assessments levied pursuant to this section and the interest and any penalties thereon shall constitute a lien against the qualifying real property on which they are made until they are paid. Such lien shall be levied and collected in the same manner as the general taxes of the municipality on real property, including, in the event of default or delinquency, with respect to any penalties and remedies and lien priorities.
- (i) The area encompassing the sustainable energy program in a municipality may be the entire municipal jurisdiction of the municipality or a subset of such.
- Sec. 4. (NEW) (*Effective July 1, 2010*) (a) On or before July 1, 2013, and biennially thereafter, the department shall conduct an uncontested proceeding, which shall include a public hearing to which the Consumer Counsel and Attorney General shall be participants, to review the performance of the electric distribution companies or such

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170 other entity selected by the department pursuant to this subsection. 171 The department shall issue a written decision regarding the review. If 172 the department determines that it is in the best interest of standard 173 service customers to seek an alternative to the electric distribution 174 companies' or such entity's procurement of electricity, the department 175 shall conduct a request for proposals for such procurement services. 176 Each procurement plan shall provide for the procurement of not more 177 than fifteen per cent of the annual standard service requirements 178 through the purchase of products other than full requirement, load 179 following contracts.

- (b) The procurement plan shall include proposed parameters for use of the contracts, the proposed review procedure by the department to assure compliance with the plan, how the procurement plan will further the interest of customers compared with the procurement plan previously approved by the department pursuant to section 16-244c of the general statutes and the proposed means of transitioning from the previously approved procurement plan. The department shall approve, modify or reject the proposed procurement plan not later than July 1, 2011, and annually thereafter. An electric distribution company shall recover all costs incurred in connection with the development and implementation of its approved procurement plan, including costs of contracts entered into in accordance with the plan.
- (c) If the costs of procurement exceed the revenues generated by the standard service, such deficit shall be borne solely by the standard service customers within their generation service charge. Such surplus shall inure solely to the benefit of standard service customers.
- 196 Sec. 5. (NEW) (*Effective July 1, 2010*) (a) As used in this section:
- 197 "Eligible entity" means (A) any residential, commercial, 198 institutional or industrial customer of an electric distribution company 199 or natural gas company, as defined in section 16-1 of the general 200 statutes, as amended by this act, who employs or installs an eligible instate energy savings technology, (B) an energy service company

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certified as a Connecticut electric efficiency partner by the Division of Public Utility Control, or (C) an installer certified by the Renewable Energy Investments Fund; and

- (2) "Energy savings infrastructure" means tangible equipment, installation, labor, cost of engineering, permits, application fees and other reasonable costs incurred by eligible entities for operating eligible in-state energy savings technologies designed to reduce electricity consumption, natural gas consumption, heating oil consumption or promote combined heat and power systems.
- (b) The Department of Public Utility Control shall establish an energy savings infrastructure pilot program consisting of financial incentives for the installation of combined heat and power systems, energy efficient heating oil burners, boilers and furnaces and natural gas boilers and furnaces by eligible entities. On or before June 30, 2013, the department shall evaluate the efficacy of the program established pursuant to this section.
- (c) (1) On or before October 1, 2010, the department shall begin accepting applications for financial incentives for combined heat and power systems of not more than one megawatt of power. To qualify for such financial incentives, such combined heat and power system shall reduce energy costs at an amount equal to or greater than the amount of the installation cost of the system within ten years of the installation. The department shall review the current market conditions for such systems, including any existing federal or state financial incentives, and determine the appropriate financial incentives under this program necessary to encourage installation of such systems. These financial incentives may include providing private financial institutions with loan loss protection or grants to lower borrowing costs. Financial incentives pursuant to this subdivision shall not exceed two hundred dollars per kilowatt, provided the aggregate per customer limitation shall not exceed one million dollars and the aggregate incentive cap shall not exceed one hundred megawatts. A project accepted for such incentives shall qualify for a waiver of (A) the

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backup power rate under section 16-2430 of the general statutes, and
(B) the requirement to provide baseload electricity under section 16243i of the general statutes. Any purchase of natural gas for any
combined heat and power system installed pursuant to this
subdivision shall not include a distribution charge pursuant to section
16-243l of the general statutes.

(2) On or before December 31, 2010, the department shall begin accepting applications for financial incentives for the installation of more efficient fuel oil and natural gas boilers and furnaces that replace existing boilers or furnaces that are not less than seven years old with an efficiency rating of not more than seventy-five per cent. A qualifying fuel oil furnace shall have an efficiency rating of not less than eighty-six per cent. A qualifying fuel oil boiler shall have an efficiency rating of not less than eighty-six per cent with thermal purge or temperature reset controls. A qualifying natural gas boiler shall have an annual fuel utilization efficiency rating of not less than ninety per cent and a qualifying natural gas furnace shall have an annual fuel utilization efficiency rating of not less than ninety-five per cent. The authority shall review the current market conditions for such systems and equipment upgrades, including, but not limited to, any existing federal or state financial incentives, and establish the appropriate financial incentives under this program necessary to encourage such upgrades. Financial incentives shall provide private financial institutions with loan loss protection or grants to lower borrowing costs and, if the department deems it necessary, grants to the lending financial institution to lower borrowing costs and allow for a ten-year loan. Such financial incentive package shall ensure that the annual loan payment by the applicant shall be at not more than the projected annual energy savings plus one hundred dollars. Any loan provided as a financial incentive pursuant to this subdivision shall include the cost of any related incentives, as determined by the department. The department shall determine the division of fuel oil incentives among gas and electric distribution companies based on a pro rata share of such companies' annual revenues. The department shall arrange with

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269 an electric distribution or gas company to provide for payment of any 270 loan made as financial assistance under this subdivision solely through 271 the loan recipient's monthly electric or gas bill, as applicable.

- (d) Eligible entities seeking a loan under the loan program established in this section shall (1) contract with Connecticut-based licensed contractors, installers or tradesmen for the installation of an eligible in-state energy savings technology; (2) provide evidence of the cost of purchase and installation of the eligible in-state energy savings technology; and (3) periodically provide evidence of the operation and functionality of the eligible in-state energy savings technology to ensure that such technology is operating as intended during the term of the loan.
- (e) The department shall develop a prescriptive one-page loan 282 application. Such application shall include, but not be limited to: (1) 283 Detailed information, specifications and documentation of the eligible 284 in-state energy technology's installed costs and projected energy 285 savings, and (2) for requests for loans in excess of one hundred 286 thousand dollars, certification by a licensed professional engineer, 287 licensed contractor, installer or tradesman with a state license held in 288 good standing.
  - (f) On or before October 1, 2010, the department shall establish a plan that includes procedures and parameters for its energy savings infrastructure pilot program established pursuant to this section.
  - (g) On or before October 1, 2013, the department shall, in accordance with the provisions of section 11-4a of the general statutes, report to the joint standing committee of the General Assembly having cognizance of matters relating to energy with regard to the projects assisted by the energy savings infrastructure pilot program established pursuant to this section, the amount of public funding, the energy savings from the technologies installed and any recommendations for changes to the program, including, but not limited to, incentives that encourage consumers to install more efficient fuel oil and natural gas

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301 boilers and furnaces prior to failure or gross inefficiency of their 302 current heating system.

- (h) Financial incentives provided pursuant to this section shall not exceed twenty million dollars in the aggregate, provided not more than four million dollars in financial assistance shall be provided in any year.
- Sec. 6. (NEW) (*Effective July 1, 2010*) (a) Each electric distribution company shall, not later than July 1, 2011, file with the Department of Public Utility Control for its approval a tariff for production-based payments to owners or operators of Class I solar renewable energy source projects located in this state that are not less than one megawatt and connected directly to the distribution system of an electric distribution company.
- 314 (b) Such tariffs shall provide production-based payments for a 315 period not less than fifteen years from the in-service date of the Class I 316 solar renewable energy source project at a price that is, at the 317 determination of the department, a cost-based payment consisting of 318 the fully allocated cost of constructing and operating a Class I solar 319 renewable energy source of from one megawatt to seven and one-half 320 megawatts were such construction and operation to be undertaken or 321 procured by the electric distribution company itself. In calculating the 322 cost-based tariff, the department shall consider actual cost data for 323 Class I solar energy sources constructed and operated by the electric 324 distribution company pursuant to subsection (e) of this section taking 325 into consideration all available state and federal incentives.
  - (c) Such tariffs shall include a per project eligibility cap of seven and one-half megawatts and an aggregate eligibility cap of thirty megawatts, apportioned among each electric distribution company in proportion to distribution load.
- 330 (d) The cost of such tariff payments shall be eligible for inclusion in 331 any subsequent rates, provided such payments are for projects 332 operational on or after the effective date of this section, and recovered

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333 through a reconciling component of electric rates as determined by the 334 Department of Public Utility Control.

- (e) On and after July 1, 2011, electric distribution companies may construct, own and operate solar electric generating facilities up to one-third of their proportional share of the total cap amounts specified under subsection (c) of this section, provided any such development shall be phased in over a period of no less than three years. Such projects shall be located on brownfields or other locations in a targeted investment community. The department, in a contested case, shall (1) authorize the electric distribution company to recover in rates its costs to construct, own and operate solar electric generating facilities, including a reasonable return on its investment not to exceed eight per cent, if such approval would result in a reasonable cost of meeting the solar energy requirements pursuant to subsection (c) of this section and that such investment will not restrict competition or restrict growth in the state's solar energy industry or unfairly employ in a manner which would restrict competition in the market for solar energy systems any financial, marketing, distributing or generating advantage that the electric distribution company may exercise as a result of its authority to operate as a public service company, and (2) establish a mechanism for the electric distribution company to use a portion of such revenues to offset the development of an economic development rate to benefit residents of such targeted investment community.
- 357 (f) Notwithstanding subdivision (1) of subsection (j) of section 16-244c of the general statutes, the amount of renewable energy produced 359 from Class I renewable energy sources receiving tariff payments or 360 included in utility rates under this section shall be applied to reduce the electric distribution company's Class I renewable energy source 362 portfolio standard.
  - (g) On or before September 1, 2012, the Department of Public Utility Control, in consultation with the Office of Consumer Counsel and the Renewable Energy Investments Board, shall study the operation of

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solar renewable energy tariffs and shall report, in accordance with the provisions of section 11-4a of the general statutes, its findings and recommendations to the joint standing committee of the General Assembly having cognizance of matters relating to energy.

- (h) The Department of Public Utility Control shall suspend the tariff established pursuant to this section to new projects upon the earlier of (1) an electric distribution company reaching its aggregate cap pursuant to subsection (c) of this section, or (2) three years from the effective date of the tariff.
- 375 Sec. 7. (NEW) (Effective October 1, 2010) The Renewable Energy 376 Investments Board created pursuant to section 16-245n of the general 377 statutes, in consultation with the Department of Public Utility Control, 378 may establish a program to be known as the "condominium renewable 379 energy grant program". Under such program, the board may provide 380 grants to residential condominium associations and residential 381 condominium owners, within available funds, for purchasing 382 renewable energy sources, including solar energy, geothermal energy 383 and fuel cells or other energy-efficient hydrogen-fueled energy.
- Sec. 8. Subsection (f) of section 16-245n of the general statutes is repealed and the following is substituted in lieu thereof (*Effective October 1, 2010*):
- 387 (f) The board shall issue annually a report to the Department of 388 Public Utility Control reviewing the activities of the Renewable Energy 389 Investment Fund in detail, including the condominium renewable 390 energy grant program established pursuant to section 7 of this act, and 391 shall provide a copy of such report, in accordance with the provisions 392 of section 11-4a, to the joint standing committees of the General 393 Assembly having cognizance of matters relating to energy and 394 commerce and the Office of Consumer Counsel. The report shall 395 include a description of the programs and activities undertaken during 396 the reporting period jointly or in collaboration with the Energy 397 Conservation and Load Management Funds established pursuant to

- 398 section 16-245m.
- Sec. 9. Subdivision (30) of subsection (a) of section 16-1 of the general statutes is repealed and the following is substituted in lieu thereof (*Effective July 1, 2010*):
- 402 (30) "Electric supplier" means any person [, including an electric 403 aggregator] or participating municipal electric utility that is licensed 404 by the Department of Public Utility Control in accordance with section 405 16-245, as amended by this act, [that] and provides electric generation 406 services to end use customers in the state using the transmission or 407 distribution facilities of an electric distribution company, regardless of 408 whether or not such person takes title to such generation services, but 409 does not include: (A) A municipal electric utility established under 410 chapter 101, other than a participating municipal electric utility; (B) a 411 municipal electric energy cooperative established under chapter 101a; 412 (C) an electric cooperative established under chapter 597; (D) any other 413 electric utility owned, leased, maintained, operated, managed or 414 controlled by any unit of local government under any general statute 415 or special act; or (E) an electric distribution company in its provision of 416 electric generation services in accordance with subsection (a) or, prior 417 to January 1, 2004, subsection (c) of section 16-244c.
- Sec. 10. Subdivision (31) of subsection (a) of section 16-1 of the general statutes is repealed and the following is substituted in lieu thereof (*Effective July 1, 2010*):
  - (31) "Electric aggregator" means [(A) a person, municipality or regional water authority that] any person, municipality or regional water authority or the Connecticut Resources Recovery Authority, if such entity gathers together electric customers for the purpose of negotiating the purchase of electric generation services from an electric supplier, [or (B) the Connecticut Resources Recovery Authority, if it gathers together electric customers for the purpose of negotiating the purchase of electric generation services from an electric supplier,] provided such [person, municipality or authority] entity is not

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engaged in the purchase or resale of electric generation services, and provided further such customers contract for electric generation services directly with an electric supplier, and may include an electric cooperative established pursuant to chapter 597.

- Sec. 11. Section 16-245d of the general statutes is repealed and the following is substituted in lieu thereof (*Effective July 1, 2010*):
  - (a) The Department of Public Utility Control shall, by regulations adopted pursuant to chapter 54, develop a standard billing format that enables customers to compare pricing policies and charges among electric suppliers. [Not later than January 1, 2006, the] The department shall adopt regulations, in accordance with the provisions of chapter 54, to provide that an electric supplier, until October 1, 2010, may provide direct billing and collection services for electric generation services and related federally mandated congestion charges that such supplier provides to its customers [that have] with a maximum demand of not less than one hundred kilowatts [and] that choose to receive a bill directly from such supplier and, on and after October 1, 2010, shall provide direct billing and collection services for electric generation services and related federally mandated congestion charges that such suppliers provide to their customers or may choose to obtain such billing and collection service through an electric distribution company and pay its pro rata share in accordance with the provisions of subsection (h) of section 16-244c. Any customer of an electric supplier, which is choosing to provide direct billing, who paid for the cost of billing and other services to an electric distribution company shall receive a credit on their monthly bill.
    - (1) An electric supplier that chooses to provide billing and collection services shall, in accordance with the billing format developed by the department, include the following information in each customer's bill:

      (A) The total amount owed by the customer, which shall be itemized to show (i) the electric generation services component and any additional charges imposed by the electric supplier, and (ii) federally mandated congestion charges applicable to the generation services; (B) any

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unpaid amounts from previous bills, which shall be listed separately 463 464 from current charges; (C) the rate and usage for the current month and each of the previous twelve months in bar graph form or other visual 465 466 format; (D) the payment due date; (E) the interest rate applicable to 467 any unpaid amount; (F) the toll-free telephone number of the Department of Public Utility Control for questions or complaints; and 468 469 (G) the toll-free telephone number and address of the electric supplier. 470 The department shall assess each supplier a pro rata share of such 471 costs.

(2) An [electric company,] electric distribution company [or electric supplier that provides direct billing of the electric generation service component and related federally mandated congestion charges, as the case may be, shall, in accordance with the billing format developed by the department, include the following information in each customer's bill: [, as appropriate: (1)] (A) The total amount owed by the customer, which shall be itemized to show, [(A)] (i) the electric generation services component [and any additional charges imposed by the electric supplier, if applicable, (B)] if the customer obtains standard service or last resort service from the electric distribution company, (ii) the distribution charge, including all applicable taxes and the systems benefits charge, as provided in section 16-245l, [(C)] (iii) the transmission rate as adjusted pursuant to subsection (d) of section 16-19b, [(D)] (iv) the competitive transition assessment, as provided in section 16-245g, [(E)] (v) federally mandated congestion charges, and [(F)] (vi) the conservation and renewable energy charge, consisting of the conservation and load management program charge, as provided in section 16-245m, and the renewable energy investment charge, as provided in section 16-245n; [(2)] (B) any unpaid amounts from previous bills which shall be listed separately from current charges; [(3)] (C) except for customers subject to a demand charge, the rate and usage for the current month and each of the previous twelve months in the form of a bar graph or other visual form; [(4)] (D) the payment due date; [(5)] (E) the interest rate applicable to any unpaid amount; [(6)] (F) the toll-free telephone number of the electric distribution company

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to report power losses; [(7)] (G) the toll-free telephone number of the Department of Public Utility Control for questions or complaints; [(8) the toll-free telephone number and address of the electric supplier; and (9)] and (H) if a customer has a demand of five hundred kilowatts or less during the preceding twelve months, a statement about the availability of information concerning electric suppliers pursuant to section 16-245p.

- (b) The regulations shall provide guidelines for determining <u>until</u> <u>October 1, 2010</u>, the billing relationship between the electric distribution company and electric suppliers, including, but not limited to, the allocation of partial bill payments and late payments between the electric distribution company and the electric supplier. An electric distribution company that provides billing services for an electric supplier shall be entitled to recover from the electric supplier all reasonable transaction costs to provide such billing services as well as a reasonable rate of return, in accordance with the principles in subsection (a) of section 16-19e.
- Sec. 12. Section 16-2450 of the general statutes is repealed and the following is substituted in lieu thereof (*Effective July 1, 2010*):
  - (a) To protect a customer's right to privacy from unwanted solicitation, each electric company or electric distribution company, as the case may be, shall distribute to each customer a form approved by the Department of Public Utility Control which the customer shall submit to the customer's electric or electric distribution company in a timely manner if the customer does not want the customer's name, address, telephone number and rate class to be released to electric suppliers. On and after July 1, 1999, each electric or electric distribution company, as the case may be, shall make available to all electric suppliers customer names, addresses, telephone numbers, if known, and rate class, unless the electric company or electric distribution company has received a form from a customer requesting that such information not be released. Additional information about a customer for marketing purposes shall not be released to any electric supplier

530 unless a customer consents to a release by one of the following: (1) An 531 independent third-party telephone verification; (2) receipt of a written 532 confirmation received in the mail from the customer after the customer 533 has received an information package confirming any telephone 534 agreement; (3) the customer signs a document fully explaining the 535 nature and effect of the release; or (4) the customer's consent is 536 obtained through electronic means, including, but not limited to, a 537 computer transaction.

- (b) All electric suppliers shall have equal access to customer information required to be disclosed under subsection (a) of this section. No electric supplier shall have preferential access to historical distribution company customer usage data.
- (c) No electric or electric distribution company shall include in any bill or bill insert anything that directly or indirectly promotes a generation entity or affiliate of the electric distribution company. No electric supplier shall include a bill insert in an electric bill of an electric distribution company.
- (d) All marketing information provided pursuant to the provisions of this section shall be formatted electronically by the electric company or electric distribution company, as the case may be, in a form that is readily usable by standard commercial software packages. Updated lists shall be made available within a reasonable time, as determined by the department, following a request by an electric supplier. Each electric supplier seeking the information shall pay a fee to the electric company or electric distribution company, as the case may be, which reflects the incremental costs of formatting, sorting and distributing this information, together with related software changes. Customers shall be entitled to any available individual information about their loads or usage at no cost.
- (e) Each electric supplier shall, prior to the initiation of electric generation services, provide the potential customer with a written notice describing the rates, information on air emissions and resource

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mix of generation facilities operated by and under long-term contract to the supplier, terms and conditions of the service, and a notice describing the customer's right to cancel the service, as provided in this section. No electric supplier shall provide electric generation services unless the customer has signed a service contract or consents to such services by one of the following: (1) An independent third-party telephone verification; (2) receipt of a written confirmation received in the mail from the customer after the customer has received an information package confirming any telephone agreement; (3) the customer signs a document fully explaining the nature and effect of the initiation of the service; or (4) the customer's consent is obtained through electronic means, including, but not limited to, a computer transaction. Each electric supplier shall maintain records of such signed service contract or consent to service for a period of not less than two years from the date of expiration of such contract, which records shall be provided to the department or the customer upon request. A residential customer [who has a maximum demand of five hundred kilowatts or less] shall, until midnight of the third business day after the latter of the day on which the customer enters into a service agreement or the day on which the customer receives the written notice from the electric supplier as provided in this section, have the right to cancel a contract for electric generation services entered into with an electric supplier.

[(f) An electric supplier shall not advertise or disclose the price of electricity in such a manner as to mislead a reasonable person into believing that the electric generation services portion of the bill will be the total bill amount for the delivery of electricity to the customer's location. When advertising or disclosing the price for electricity, the electric supplier shall also disclose the electric distribution company's average current charges, including the competitive transition assessment and the systems benefits charge, for that customer class.]

(f) (1) Any third-party agent who contracts with or is otherwise compensated by an electric supplier to sell residential or commercial electric generation services shall be a legal agent of the electric

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597 (2) On or after July 1, 2010, all sales and solicitations of electric 598 generation services to a residential customer by an electric supplier, 599 aggregator or agent of an electric supplier or aggregator conducted 600 and consummated entirely by mail, door-to-door sale, telephone or other electronic means, during a scheduled appointment at the 602 premises of a customer or at a fair, trade or business show, convention 603 or exposition in addition to complying with the provisions of 604 subsection (e) of this section shall:

- (A) For any sale or solicitation, including from any person representing such electric supplier, aggregator or agent of an electric supplier or aggregator (i) identify the person and the electric generation services company or companies the person represents; (ii) provide a statement that the person does not represent an electric distribution company; (iii) explain the purpose of the solicitation; and (iv) explain all rates, fees, variable charges and terms and conditions for the services provided; and
- 613 (B) For door-to-door sales, which shall include the sale of electric 614 generation services in which the electric supplier, aggregator or agent of an electric supplier or aggregator solicits the sale and receives the 615 616 customer's agreement or offer to purchase at a place other than the 617 seller's place of business, be conducted (i) in accordance with any municipal and local ordinances regarding door-to-door solicitations, 618 (ii) between the hours of ten o'clock a.m. and six o'clock p.m., and (iii) 619 with both Spanish and English written materials available. Any 620 621 representative of an electric supplier, aggregator or agent of an electric 622 supplier or aggregator shall prominently display or wear a photo 623 identification badge stating the name of such person's employer or the 624 electric supplier the person represents. Each such supplier, aggregator or agent shall conduct a criminal history background check, in 625 626 accordance with section 29-17a, on each person such entity employs to conduct such door-to-door sales and no one who has been convicted of 627 628 a felony or a misdemeanor involving robbery, theft, misrepresentation

629 or any other similar crime shall be employed to conduct such sales.

630 (3) No electric supplier, aggregator or agent of an electric supplier or aggregator shall advertise or disclose the price of electricity to 631 632 mislead a reasonable person into believing that the electric generation 633 services portion of the bill will be the total bill amount for the delivery 634 of electricity to the customer's location. When advertising or disclosing 635 the price for electricity, the electric supplier, aggregator or agent of an 636 electric supplier or aggregator shall also disclose the electric distribution company's current charges, including the competitive 637 transition assessment and the systems benefits charge, for that 638 639 customer class.

- (4) No entity, including an aggregator or agent of an electric supplier or aggregator, who sells or offers for sale any electric generation services for or on behalf of an electric supplier, shall engage in any deceptive acts or practices in the marketing, sale or solicitation of electric generation services.
- 645 (5) The Department of Public Utility Control may conduct periodic 646 audits of electric suppliers to verify that an electric supplier has 647 purchased an adequate number of renewable energy credits to match all renewable sales it has made to customers. Such audits may require 648 649 each electric supplier to disclose (A) the amount of additional 650 renewable energy credits such supplier will purchase beyond required credits, (B) where such additional credits are being sourced from, and (C) the types of renewable energy sources that will be purchased. 652
  - (6) Each contract for electric generation services by an electric supplier shall be signed by an electricity broker or representative and the customer and shall include (A) clear and conspicuous notice of the price for electricity, (B) the circumstances under which that price may change, (C) the length of the contract, (D) the circumstances under which either the supplier or the consumer may terminate the contract, and (E) any other material terms of the agreement.
- 660 (7) No contract for electric generation services by an electric supplier

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shall require a residential customer to pay any fee for termination or
early cancellation of a contract in excess of (A) one hundred dollars; or
(B) twice the estimated bill for energy services for an average month,
whichever is greater, provided when an electric supplier offers a
contract, it provides the residential customer an estimate of such
customer's average monthly bill.

- (8) An electric supplier shall not make a material change in the terms or duration of any contract for the provision of electric generation services by an electric supplier without the express consent of the customer. Nothing in this subdivision shall restrict an electric supplier from renewing a contract by clearly informing the customer in writing, not less than thirty days nor more than sixty days before the renewal date, of the renewal terms and of the option not to accept the renewal offer, provided no fee pursuant to subdivision (7) of this section shall be charged to a customer who terminates or cancels such renewal not later than seven business days after receiving the first billing statement for the renewed contract.
- (g) Each electric supplier, aggregator or agent of an electric supplier
  or aggregator shall comply with the provisions of the telemarketing
  regulations adopted pursuant to 15 USC 6102.
  - (h) Any violation of this section shall be deemed an unfair or deceptive trade practice under subsection (a) of section 42-110b. If the department finds a contract for electric generation services to be the product of unfair or deceptive marketing practices or in violation of any of the provisions of this section it may deem the contract void and unenforceable or may seek other appropriate remedies. Any waiver of the provisions of this section by a customer of electric generation services shall be deemed void and unenforceable by the electric supplier.
- 690 (i) Any violation or failure to comply with any provision of this 691 section shall be subject to (1) civil penalties by the department in 692 accordance with section 16-41, (2) the suspension or revocation of an

693 <u>electric supplier or aggregator's license, or (3) a prohibition on</u> 694 <u>accepting new customers following a hearing that is conducted as a</u> 695 <u>contested case in accordance with chapter 54.</u>

- (j) The department may adopt regulations, in accordance with the provisions of chapter 54, to include, but not be limited to, abusive switching practices, solicitations and renewals by electric suppliers.
- Sec. 13. (NEW) (Effective July 1, 2010) (a) The Renewable Energy Investments Board shall establish and administer a fuel cell pilot program to install fuel cells in state buildings using five million dollars of the funds collected pursuant to section 16-245n of the general statutes. As part of the pilot program established pursuant to this subsection, the board shall identify state buildings in which installing fuel cells would provide the greatest public benefit and cause the greatest reduction in total energy consumption, consider the reliability and environmental characteristics of a fuel cell and require state buildings to undergo energy efficiency upgrades before receiving fuel cells pursuant to this subsection.
  - (b) On or before December 31, 2012, the board and the Connecticut Center for Advanced Technology shall jointly report, in accordance with section 11-4a of the general statutes, to the joint standing committee of the General Assembly having cognizance of matters relating to energy regarding the extent to which the pilot program established pursuant to subsection (a) of this section reduced the cost of producing fuel cells by twenty-five per cent and the total cost of energy from fuel cells compared to other Class I renewable energy sources and whether projects reduced the state's cost of power and providing recommendations regarding whether providing an additional five million dollars in funding would make fuel cells competitive with other Class I renewable energy sources.
- Sec. 14. (NEW) (*Effective July 1, 2010*) The Department of Public Utility Control shall require each electric distribution company to notify its customers on an ongoing basis regarding the availability of

- 725 time-of-use meters, if applicable.
- Sec. 15. Subsection (g) of section 16-245 of the general statutes is repealed and the following is substituted in lieu thereof (*Effective July* 728 1, 2010):
- 729 (g) As conditions of continued licensure, in addition to the 730 requirements of subsection (c) of this section: (1) The licensee shall 731 comply with the National Labor Relations Act and regulations, if 732 applicable; (2) the licensee shall comply with the Connecticut Unfair 733 Trade Practices Act and applicable regulations; (3) each generating 734 facility operated by or under long-term contract to the licensee shall 735 comply with regulations adopted by the Commissioner 736 Environmental Protection, pursuant to section 22a-174j; (4) the licensee 737 shall comply with the portfolio standards, pursuant to section 16-245a; 738 (5) the licensee shall be a member of the New England Power Pool or 739 its successor or have a contractual relationship with one or more 740 entities who are members of the New England Power Pool or its 741 successor and the licensee shall comply with the rules of the regional 742 independent system operator and standards and any other reliability 743 guidelines of the regional independent systems operator; (6) the 744 licensee shall agree to cooperate with the department and other electric 745 suppliers in the event of an emergency condition that may jeopardize 746 the safety and reliability of electric service; (7) the licensee shall comply 747 with the code of conduct established pursuant to section 16-244h; (8) 748 for a license to a participating municipal electric utility, the licensee 749 shall provide open and nondiscriminatory access to its distribution 750 facilities to other licensed electric suppliers; (9) the licensee or the 751 entity or entities with whom the licensee has a contractual relationship 752 to purchase power shall be in compliance with all applicable licensing 753 requirements of the Federal Energy Regulatory Commission; (10) each 754 generating facility operated by or under long-term contract to the 755 licensee shall be in compliance with chapter 277a and state 756 environmental laws and regulations; (11) the licensee shall comply 757 with the renewable portfolio standards established in section 16-245a; 758 (12) the licensee shall offer a time-of-use rate option to customers that

provides for a peak period use rate of at least a five hundred per cent increase in the standard nonpeak use rate. Such peak period shall be not more than four hours in any twenty-four-hour period. The standard nonpeak use rate under this option shall be less than the standard use rate offer by such supplier to the customer. Nothing in this subdivision shall preclude such supplier from offering other time of use options; and [(12)] (13) the licensee shall acknowledge that it is subject to chapters 208, 212, 212a and 219, as applicable, and the licensee shall pay all taxes it is subject to in this state. Also as a condition of licensure, the department shall prohibit each licensee from declining to provide service to customers for the reason that the customers are located in economically distressed areas. The department may establish additional reasonable conditions to assure that all retail customers will continue to have access to electric generation services.

Sec. 16. (NEW) (Effective from passage) (a) The plan developed, pursuant to section 16a-3a of the general statutes to be adopted in 2010 shall indicate options to reduce the price of electricity by at least fifteen per cent less than the price as of the effective date of this section by July 1, 2012, and maintain at least such decrease for another five years. Such options may include the procurement of new sources of generation. In reviewing new sources of generation, the plan shall determine whether the private wholesale market can supply such additional sources or whether state financial assistance, long-term purchasing of electricity contracts or other interventions are needed to achieve the goal.

(b) If, on and after July 1, 2010, the 2010 plan contains an option to procure new sources of generation, the Department of Public Utility Control shall pursue the most cost-effective approach. If the department seeks new sources of generation, it shall issue a notice of interest for generation without any financial assistance, including, but not limited to, long- term contract financing or ratepayer guarantees. If the department fails to receive any responsive proposal, it shall issue a request for proposals that may include such financial assistance.

Sec. 17. (NEW) (Effective July 1, 2010) The Department of Public Utility Control shall require the Energy Conservation Management Board, the Renewable Energy Investments Board and electric distribution companies, as defined in section 16-1 of the general statutes, as amended by this act, to establish a program to provide financial assistance for energy conservation and load management projects to electric distribution company customers in underserved communities. The aggregate financial assistance such program shall provide shall be in an amount equal to at least three per cent of the moneys collected for the Energy Conservation and Load Management and at least three per cent of the moneys collected for the Renewable Energy Investment Funds pursuant to sections 16-245m and 16-245n of the general statutes, as amended by this act. Such funds shall be provided for programs directly benefiting residential or small business electric customers in underserved communities. The moneys for the program shall be derived (1) initially from, if available, the federal American Recovery and Reinvestment Act of 2009, and (2) for conservation projects from the Energy Conservation and Load Management and renewable energy projects from Renewable Energy Investment Funds. Such program shall include a job training component for existing or potential minority business enterprises, as defined in section 4a-60g of the general statutes. For the purposes of this section, "underserved communities" means municipalities meeting the criteria set forth in subsection (a) of section 32-70 of the general statutes. The department shall report, in accordance with the provisions of section 11-4a of the general statutes, to the joint standing committee of the General Assembly having cognizance of matters relating to energy on or before February 1, 2011, and annually thereafter, regarding the program established pursuant to this section."

This act shall take effect as follows and shall amend the following sections:			
Section 1	from passage	New section	
Sec. 2	July 1, 2010	New section	
Sec. 3	July 1, 2010	New section	

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Sec. 4	July 1, 2010	New section
Sec. 5	July 1, 2010	New section
Sec. 6	July 1, 2010	New section
Sec. 7	October 1, 2010	New section
Sec. 8	October 1, 2010	16-245n(f)
Sec. 9	July 1, 2010	16-1(a)(30)
Sec. 10	July 1, 2010	16-1(a)(31)
Sec. 11	July 1, 2010	16-245d
Sec. 12	July 1, 2010	16-245o
Sec. 13	July 1, 2010	New section
Sec. 14	July 1, 2010	New section
Sec. 15	July 1, 2010	16-245(g)
Sec. 16	from passage	New section
Sec. 17	July 1, 2010	New section